

Customer Testimonials

"I consider Ignite™ for Oracle our single best tool for optimizing our database performance."

Everyone uses the conventional Oracle tools, but Confio customers have found that Ignite delivers results they cannot achieve with conventional approaches. Ignite users are some of the best and the brightest, and they share outstanding results in common. Read why Ignite customers are so enthusiastic.

Here is a sampling of comments and results Confio has received:

"Ignite is now a major part of our performance and monitoring strategy..."

"Without the use of Ignite, solving the performance issues and completing the upgrade would have been extraordinarily difficult for our team to do on its own, particularly when you consider the severe time constraints we faced. Confio's Ignite quickly pinpointed the issues and helped us get up to optimal performance for peak season. Ignite is now a major part of our performance and monitoring strategy and helps us maintain a quality user experience for our partners and customers." —*John McGivern, VP IT Operations, GSI Commerce*

"Using Ignite's focused data, we were able to cut database wait times in half within the first few days of the trial period."

"We installed Ignite for Oracle in about 30 minutes one weekend, and immediately identified two significant performance-robbing queries. Once those issues were addressed, we could easily see the next targets for optimization. Our database wait times are now less than 25% of what they were a few short months ago. Through the entire time, Confio has been very helpful and proactive, both in getting a tricky Oracle configuration handled and in helping us analyze our data." —*David Hancock, DBA, ARINC*

"We are seeing immediate paybacks in tuning custom code in the e-Business Suite."

"Thanks to you and your team for installing and configuring this tool, and for getting us acquainted with the features of Ignite. We are seeing immediate paybacks in tuning custom code in the e-Business Suite." —*Dan Majors, DBA, Seagate Technology*

"One of the most significant improvements to a program that I have ever completed..."

"We are PL/SQL guys, so we know the front-end side of writing the logic. We had tuned our program to the best of our ability, and still no marked improvements. Without this help in determining the way in which our code interacts with the database itself, we would have been lost. We banged this out so quick, and with so little noise, that it hardly seems like we did anything, but this single change is one of the most significant improvements to a program that I have ever completed at Seagate." —*DBA at Seagate*

"We have OEM. This is different."

"Basically it was HTML wrapped around the same old Statspack report. OEM gave us too many numbers, led us down the wrong trail. The Ignite approach is much more sensible." —*Senior DBA, retail eCommerce service provider*

"Within 24 hours we were able to pinpoint and solve a year old problem."

"Ignite was a huge benefit. Within 24 hours of using the tool, we were able to pinpoint and find a solution for an issue that we had spent over a year trying to fix. Our problem was that we were tuning the code, when it turned out not to be a code problem, but a parameter setting on a table. It was so obscure, that without the tool, we probably never would have figured it out." —*Tara Paider, Chief Solutions Architect, Fortune 100 financial services and insurance company*

<p><i>"Ignite allowed me to resolve bottlenecks that a database-wide view could not see..."</i></p>	<p>"Before Ignite we were chasing the wrong SQL. Customer care could not resolve the calls about poor response for users. Ignite found the problem for us. Ignite for Oracle gave me the visibility into our database that I never had before, and as a result I was able to ensure we exceeded our service requirements for the customer during the busiest season. Ignite allowed me to resolve bottlenecks that a database-wide view could not see, and as a result it made a big difference in our system performance." —DBA Manager, Digital Media</p>
<p><i>"Ignite for Oracle identified and eliminated major performance bottlenecks."</i></p>	<p>"After installing Confio Ignite, I immediately identified a high volume of waits for library cache pin and library cache load lock, both of which are not normally seen in the database, let alone being the primary response time consumers. This was identified within 2 minutes of investigation with the Ignite for Oracle tool. This has resulted in overall response time reductions between 2/3 and 9/10 of the time it was taking to process compared to last Friday... We have identified and eliminated a major performance bottleneck from the environment." —Dallas Deeds, Senior DBA</p>
<p><i>"One hour using Ignite and we were sold."</i></p>	<p>"As soon as we saw the trial data, it immediately helped us. One hour using Ignite and we were sold. It found the scripts causing the problems and identified the waits." —DBA, Children's Hospital</p>
<p><i>"Ignite is great!"</i></p>	<p>"We are finding so many bad SQL statements that it is actually overwhelming! I have just sent in a 2nd round of changes to improve SQL in our 2 main scientific apps. The testers will be done today and I will put them into production Friday night. The other DBA and I estimated we recouped the cost in ~90 days (based on time savings/user/year in terms of SQL performance)." —Ron Reidy, Lead DBA, Array BioPharma, Inc.</p>
<p><i>"In 24 hours... I had found and fixed the problem."</i></p>	<p>"I was given a week to fix the critical customer situation. In 24 hours, I had Ignite installed, found and fixed the problem." —David Park, Sr. Oracle DBA</p>
<p><i>"Ignite for Oracle just helped me identify a cpu problem on our production box."</i></p>	<p>"Ignite just helped me identify a cpu problem on our production box... everything looked fine at the server level, but once you look at the error logs on the server, we could see that we have a board or a cpu failing... nice tool." —Mark A Frank, Nationwide</p>
<p><i>"Ignite is a great tool to use to be pro-active."</i></p>	<p>"Ignite is constantly finding issues for us and making my job easier. We have identified several SQL statements needing to be resolved and have opened SR's with Cerner for new code. Ignite is a great tool to use to be pro-active. You can monitor the scripts, see the issues and fix before users notice. The trend reports show current issues and then show resolution" —DBA, Children's Hospital</p>
<p><i>"We are using it frequently with good results."</i></p>	<p>"Thank you for a good tool." —Senior Oracle DBA, Applications on Demand, IBM Global Services</p>

For free evaluation, contact Confio Software

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