

Igniter Suite Overview

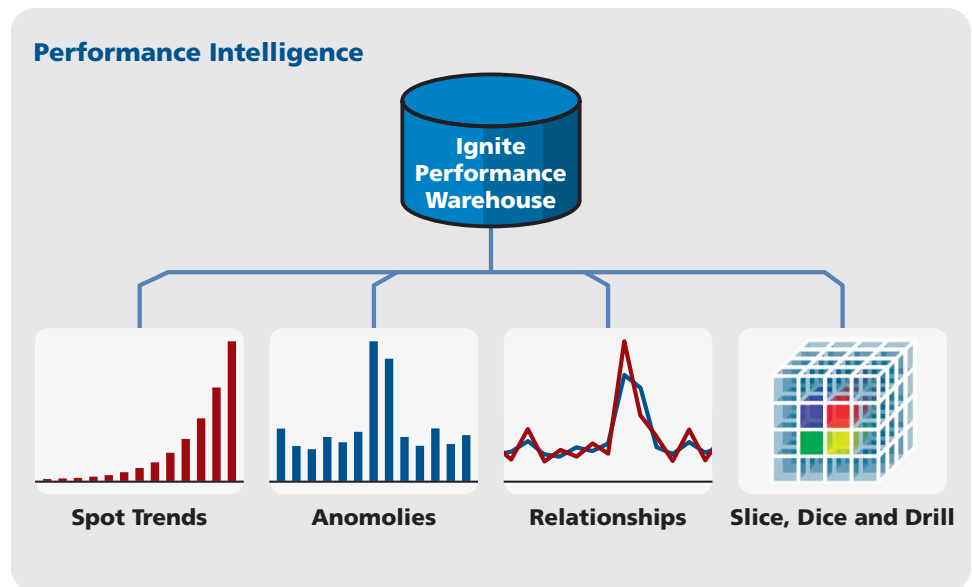
Find, analyze, and resolve database bottlenecks impacting application response time.

Ignite Differences

- **Performance Intelligence.**
Applies Business Intelligence analysis techniques to IT performance management.
- **Wait-Time Analysis.**
Identifies most important bottlenecks based on their service level impact.
- **Agentless Operation.** *Less than 1% load on production databases.*
- **30 minutes to results.** *Fastest to install, fastest to find problems.*
- **Single monitoring system** *for Oracle, SQL Server, DB2 and Sybase.*

Confio™ Igniter Suite is a set of database performance solutions built on the twin foundations of Performance Intelligence and Wait Time measurement. Confio has developed the Igniter™ Suite for Oracle, SQL Server, Sybase and DB2. For DBAs, developers and IT managers, Ignite identifies and resolves the bottlenecks that cause business applications to wait on the database. Confio Igniter™ Suite enables organizations to optimize service levels for IT end-users and reduce total cost of operating infrastructure.

Performance Intelligence (PI) is a method of performance analysis that identifies the most important performance problems in IT systems and their roots causes. PI analyzes millions of granular data points, captured in the Performance Data Warehouse, and identifies which issues have most impact on the IT end user. By examining the data points along multiple dimensions, it identifies trends and correlates events to expose the true conditions impacting IT end users.



Performance Intelligence analyzes historical information to solve current performance problems.

Typical systems focus on system health metrics, which does not provide a good indicator of IT service. PI calculates wait time associated with each operation, specific to individual users and programs, and uses it to expose delays in end user service.

Ignite has demonstrated ROI in excess of 800% or more. Payback for Ignite investment is measured in months, not years. When compared with alternatives for solving application performance problems, Ignite proves to be the lowest cost solution.

Ignite™ for SQL Server

Ignite for SQL Server solves database performance problems. Built on the core foundations of Performance Intelligence and Wait-Time measurement, Ignite for SQL Server identifies the bottlenecks that cause applications to wait on SQL Server, reduces the cost of database operations, and drastically shortens the time to resolve database problems. Ignite is the only tool that monitors each step in stored procedures and displays the wait time associated with these steps. Ignite also shows exactly which queries are waiting on critical resources and what can be done to fix them. The result is that DBAs and developers find SQL performance problems and fix them fast.

Ignite™ for Oracle

Ignite for Oracle applies business intelligence analysis techniques to Oracle performance across all operating systems supported by Oracle. It captures detailed data in the Ignite Performance Data Warehouse, then mines the data for historical trends, correlates problems, and exposes anomalies. Unlike other monitors, Ignite analyzes historical trends to show how the system has changed over months, weeks and days. Ignite also identifies Wait Time associated with each execution plan and each object accessed by the query. If a table or index becomes a critical resource bottleneck, Ignite will expose it. Performance Intelligence gives the performance answers based on what matters most to end users – how long their application has to wait on Oracle. Whether Oracle is supporting ERP apps, .NET, Java, client/server, packaged or custom applications, Ignite for Oracle quickly identifies the path to performance and service level improvement.

Ignite™ for E-Business

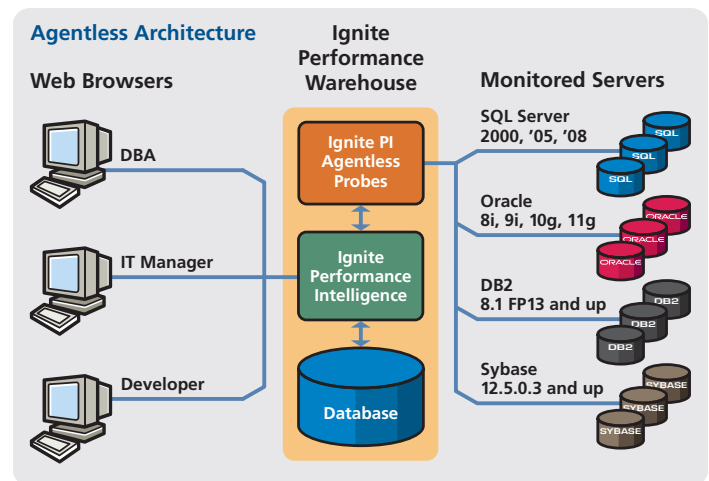
Ignite for E-Business is an optional extension of Confio Ignite for Oracle that provides increased visibility into the causes of performance problems in Oracle E-Business Suite, Oracle ERP and Oracle Apps environments. Designed for DBAs responsible for Oracle databases supporting Oracle E-Business and ERP solutions, Ignite Performance Intelligence identifies the exact sources of end user delays at the database layer, providing a precise diagnostic tool for DBAs to optimize their database. Ignite for E-Business identifies the specific user screens, forms, users and reports that are creating performance bottlenecks in the Oracle database.

Ignite™ for Sybase

Ignite for Sybase is part of the Igniter Suite, built on twin foundations of Performance Intelligence and Wait-Time measurement. Ignite identifies the bottlenecks that cause applications to wait on the Sybase database, reduces the cost of database operations, and drastically shortens the time to resolve database problems. With analysis based on Wait-Time methodology, problems can be isolated down to the specific SQL statements and exact lines in stored procedures causing delays, providing the deepest and most actionable level of Sybase performance detail.

Ignite™ for DB2

Ignite for DB2 goes further than any tool to find the source of bottlenecks in DB2 LUW. Conventional tools measure server health; Ignite measures wait time. Conventional tools show just current statistics; Ignite uses Performance Intelligence to analyze historical trends and uncover the root cause of slow queries. Ignite is the only tool that captures and graphically analyzes all the DB2 wait event data, showing exactly which queries are waiting on critical resources and what can be done to fix them. The result is that DBAs find DB2 performance problems and fix them fast.



With Ignite, no software is installed on the monitored systems. Ignite agentless monitors watch each production database from the repository, limiting the load and introducing the lowest overhead of any monitoring tool.

For more information: Contact Confio Software at 1-303-938-8282 or 1-866-266-3461 or email info@confio.com.

